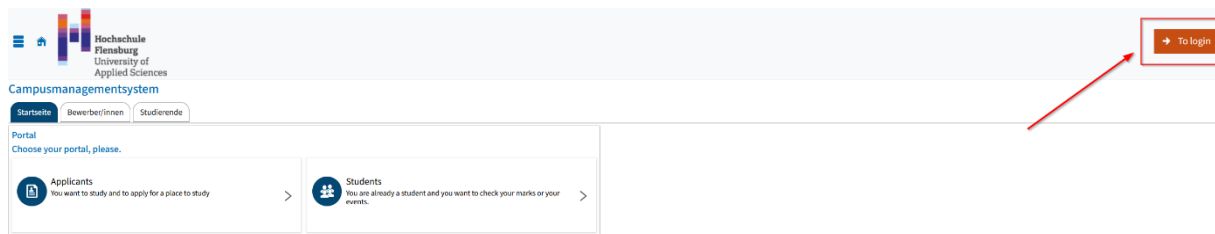


Reset Login Credentials

If you have forgotten your login credentials or would like to change them, you can **only** do so on the HISinOne homepage. The password will then change for the following systems:

- StudIP
- Moodle
- HSFL app
- Email
- VPN
- HISinONE
- And possibly department-specific systems

First, go to the page shown (cm.hs-flensburg.de) and click on "To Login."



Then click on "Forgot login data?".

The screenshot shows the login page. At the top left, there is a blue vertical bar with the word 'Login' in white. To the right of this bar is a blue 'X' icon. Below the bar, there is a red box containing the text 'Forgot login data?'. Below this box are two input fields: 'Username' and 'Password'. Below the 'Password' field is a red eye icon. At the bottom of the page is a red button with the text 'Login' in white.

Enter your personal email address and your date of birth.

Next, you'll need to answer the security question.

Once you've done that, you can request new access data for your university account.

Request access data for university account

① If you have forgotten your username and/or password for your university account, you can request your access data here. Please enter your username or email address and your date of birth, and answer the security question. Then follow the instructions on the following pages.

* Username or e-mail address

* Date of birth  ①

① To ensure that this request is made by a person and not an automated system, please enter the letters or numbers shown below into the answer field.

Security question (Captcha) 

* Response to the security question ①

[→ Request access data for university account](#) [Cancel](#)

personal email adresse

You'll need to remember the security code shown in the next window—it's important for the next steps!

In the next step, you'll receive an email explaining how to change your password.

 Hochschule Flensburg University of Applied Sciences

You are here: Home

[Request login data](#)

⚠ Please follow the next steps to rewrite your password. Note the following securitycode:

Your security code

Security code:

① You will receive an e-mail with instructions about the next steps. Please contact your university in case you did not receive an e-mail within 1 hour.

Remember